



In-Person Afterschool STEM Enrichment at Frost Science Frequently Asked Questions (FAQ)

COVID-19 Safety Measures

To ensure the health and safety of our students, guests, volunteers and staff, special measures are being taken for our afterschool program including additional handwashing, temperature checks at drop-off, requirement of all students and staff to wear self-provided cloth face coverings, physical distancing including limited class sizes and use of stairs instead of elevators, new health and safety signage and etiquette tutorials, additional environmental surface cleaning (desks, materials, doorknobs, etc.) as well as additional training for museum staff. If you have any specific concerns please contact the Education Programs Manager, Jahna Brooks at 305-434-9560 or jbrooks@frostsscience.org.

Frost Science follows the Centers for Disease Control and Prevention (CDC's) guidance: [Community, Work, and School | COVID-19 | CDC](#). The guidance describes specific prevention activities for schools & child care programs. Afterschool activities and programs will be limiting interactions in large group settings, including limiting class sizes and adding creative ways to increase the physical space between staff and students. Frost Science Educators will be encouraging and reinforcing physical distancing when possible and health etiquette including handwashing routines.

Please see our sick policy for more information. We request that if the student or anyone that they are routinely in close contact with (immediate family, nanny, friends, etc.) are diagnosed with COVID-19 to please inform the Education Programs Manager, Jahna Brooks (305-434-9560 or jbrooks@frostsscience.org) immediately.

How do I register my child(ren) for in-person afterschool STEM enrichment?

Registration is completed online. Please note that separate registrations are required per student. The cutoff time for registrations for each afterschool program may be found here: <https://www.frostsscience.org/afterschool/>.

Do members get a discount for in-person afterschool STEM enrichment?

Yes, with a Frost Science membership you get a \$20 discount off of your child(ren)'s afterschool registration(s) per four-week session. Not a member, not to worry!

We encourage you to visit <https://www.frostsscience.org/membership/> for more membership information. You must be a member and be logged in to your online membership to receive the member discount on afterschool registrations.

How much is in-person afterschool STEM enrichment at Frost Science?

In-person afterschool STEM enrichment is available for grades K to 5 and is \$135 per four-week session for non-members and \$115 per four-week session for Frost Science members, including all materials needed for planned activities. Please visit our afterschool webpage for more information regarding session topics.

If you are not a member and would like to become one, please visit <https://www.frostsscience.org/membership/> to become a member. All membership fees must be paid prior to completing your afterschool registration to receive a discount. The membership discount cannot be combined with other discounts.

What does my child wear to in-person afterschool STEM enrichment sessions?

Students should wear school appropriate clothing. We recommend that students wear shorts or jeans and comfortable closed toe shoes. All students should also bring a sweater or a jacket as the classrooms tend to be chilly. Please place the student's name on the tag of any jackets or sweaters. Please note that students

may use materials like clay, glue, paint or may participate in outdoor activities so clothes can get dirty, wet, or messy.

Per current mandates in public spaces, students will be required to wear a self-provided cloth face covering during the day. Please note that face shields in lieu of a cloth face covering is not permitted. However, one may be worn in addition to a cloth face covering if desired, but this is not required. For more information and recommendations for children wearing cloth face coverings we suggest reviewing this helpful article from the American Academy of Pediatrics: <https://www.healthychildren.org/English/health-issues/conditions/COVID-19/Pages/Cloth-Face-Coverings-for-Children-During-COVID-19.aspx>.

Please note that afterschool programs/activities may take place outdoors or involve outdoor activities. Please remember to prepare students with hats, insect repellent, reusable water bottles, and sunscreen to protect against the hot Florida sun. Also, afterschool programs will not be using the museum elevators and therefore will be utilizing the stairs throughout the day.

Do you allow students to bring their own toys or tablets?

We request that students leave personal items, especially electronics and toys, at home. In efforts to prevent virus transmission we kindly ask students that they do not share any toys or belongings. If museum staff determines that the presence of these items is disruptive to the class, they may be confiscated and held until the end of the session. Frost Science makes every reasonable attempt to safeguard students' possessions. However, the museum will not be held responsible for the loss, destruction, or theft of any personal items (i.e. clothing, book bags or purses, toys, games, electronic devices, cellphones, or money) your child may bring to the museum.

Do you offer before/after care?

Yes! After care can be added to your afterschool registration for \$90 per child per four-week session and provides care until 6:00 p.m. In after care, students can participate in fun activities including crafts, board games and watching educational videos. Students that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up.

If you do not wish to have your child in after care, you can pick them up at 5:00 p.m.

Before care is currently not available. Drop-off begins at 3:45 p.m.

How are afterschool STEM enrichment sessions facilitated?

In-person afterschool STEM enrichment sessions are facilitated by a Frost Science Educator in our Knight Learning Center at the museum on Tuesdays and Thursdays from 4:00 to 5:00 p.m. Materials for the activities and experiments are included in the afterschool registration.

What does a typical session of afterschool STEM enrichment look like?

Students will be engaged in the theme of the session through hands-on activities, special experiences such as guided museum tours and educational videos. Students in grades K to 5 will have two engagements per week, including introductions, hands-on activities, special museum experiences, and reflecting/journal writing time. The engagements will take place on a set schedule between the hours of 4:00 p.m. and 5:00 p.m. on Tuesdays and Thursdays, with breaks built in.

Who are the teachers and staff that will be with my child?

The afterschool STEM enrichment instructors are trained museum education facilitators, including scientists and program developers in the given theme. All afterschool instructors are trained by the museum's Education Programs Manager. They will be trained in strategies and techniques for incorporating inquiry-based learning into an informal classroom learning experience, classroom management, accessibility, and safety including CPR/first aid certification.

What materials will be provided for my child to complete their activities?

Each registered student will receive materials during each lesson for the four-week session as part of their registration. These materials will include an assortment of class tools and supplies needed for completion of afterschool experiments and activities.

What is the drop off process?

If you would like to drop off your child for their lessons please meet an education staff member at the entrance of the museum between 3:45 p.m. to 4:00 p.m. Please leave your car in the bus lane, (maximum 10 minutes), head up to the science plaza and head to the museum's main entrance booth. For safety reasons, a parent/guardian must accompany their child(ren) to the afterschool check-in and sign them in. Students are not allowed to sign themselves in.

Parents and/or guardians are welcomed to accompany their child during the lesson, stay in the area and/or explore the museum (by paying for admission or using membership benefits) while the lesson is completed. Those wishing to accompany their child, stay in the area and/or explore the museum may not park in the bus lanes for the duration of the lesson. Parking in the garage will not be complimentary, all those who wish to park in the garage will be subject to regular parking fees

Please note that due to additional guidelines relating to COVID-19, all students will have their temperature checked with a non-contact thermal scanner in the presence of a parent/caregiver before entering the museum. Any child who registers a temperature of 100.4 degrees Fahrenheit or higher will not be allowed to attend afterschool that day, and we cannot issue any refunds for sick days. Parents will also need to complete a short questionnaire onsite about recent travel of the child (or a member of their household) and symptoms recognized by the CDC for COVID-19 each week. Please refer to our sick policy for more information. Additionally, all parents must wear a self-provided cloth face covering during drop-off and must maintain 6 ft of distance between check-ins. We appreciate your patience in advance.

Additionally, please note that per current mandates in public spaces, students (and any accompanying parents and/or guardians) will be required to wear a self-provided cloth face covering during their time at the museum. Please note that face shields in lieu of a cloth face covering is not permitted. However, one may be worn in addition to a cloth face covering if desired, but this is not required. For more information and recommendations for children wearing cloth face coverings we suggest reviewing this helpful article from the American Academy of Pediatrics: <https://www.healthychildren.org/English/health-issues/conditions/chest-lungs/Pages/Cloth-Face-Coverings-for-Children-During-COVID-19.aspx>.

What is the pick-up process?

In-person afterschool STEM enrichment pick-up takes place at 5:00 p.m. at the entrance of the museum. If aftercare was purchased in the registration, pick-up is at 6:00 p.m. For safety reasons, students will only be released to the individual(s) listed on your original registration form or on an authorized for release form. Additionally, all individuals must present a photo ID every time they come to pick up a child. Once the ID has been verified, your child(ren) will be brought to you. Museum staff WILL NOT allow anyone not listed on the form to pick up a child unless specific written instructions have been provided by a parent/guardian in advance.

All parents/guardians must wear a self-provided cloth face covering during pick-up and must maintain 6 ft of distance between check-outs. We appreciate your patience in advance.

Students that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up. Payment for late pick up will be invoiced by our Reservations Department and must be received before the end of the next week. If payment is not received by the next Friday before the end of the business day, a \$60 late fee will be charged to the account and is due at time of payment. If an account is delinquent over 30 days from the due date, a 1.5% charge will be added to the account balance. In the case of a past due account being sent to collections, the balance of any outstanding payments, plus collection, court and/or filing legal fees will be added to the balance owed to Frost Science.

Where do I park?

Parking for afterschool STEM enrichment drop-off and pick-up will take place in the bus lanes before entering the garage. Please leave your car in the bus lane, head up to science plaza and meet an education staff member in the museum's main entrance. Parking in the garage will not be complimentary, all those who wish to park in the garage will be subject to regular parking fees.

What is your behavior policy for students?

Good behavior is a key component to a successful afterschool experience. In an effort to provide all students with a safe and fun filled afterschool experience, it is important that all students exhibit proper behavior and etiquette. Students are expected to respect and listen to their instructors and fellow students at all times. Inappropriate, disruptive, and/or aggressive behavior while at afterschool STEM enrichment sessions will not be tolerated. Examples of inappropriate behavior include, but are not limited to: name calling, foul language, arguing, disrespectful actions, and bullying.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any sessions for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the afterschool STEM enrichment sessions. No refund/credit will be issued if your child is dismissed.

How will the afterschool sessions handle special needs?

All Frost Science programs are inclusive. Thus, any student with special needs is welcome. It is requested, if possible, for the parent to disclose any special needs of their child in advance of the first day of afterschool to the museum's Education Programs Manager, Jahna Brooks at 305-434-9560 or jbrooks@frostsscience.org, so that the staff can be properly trained and prepared to ensure a fun, educational experience for all students. This information will only be shared with the afterschool instructor and select afterschool staff. The afterschool instructors and staff will be trained to adapt their lessons as needed to accommodate all children; however, by design the activities incorporate multiple learning styles and techniques to ensure a broader and friendlier learning environment for all our students.

Please note that afterschool classes/activities may take place outdoors or involve outdoor activities. Also, afterschool sessions will not be using the museum elevators and therefore will be utilizing the stairs throughout the experience. If other accommodations need to be made for child, please let us know in advance at the phone or email provided above.

What is your cancellation policy?

Classes that do not meet minimum enrollment requirements are subject to cancellation. If we must cancel your class, we will contact you to inform you of other class or educational program options.

Withdrawals?

If a student withdraws from a class for which they are registered before the first day of session, a museum credit will be given. This credit will be good for one year from the date of issue and may be applied to a Frost Science afterschool or educational program. If a student withdraws from a class for which they are registered after the first day of session, there will be no credit of refund.

Absences?

If your child(ren) will not be able to attend an afterschool session for which he/she is registered, please notify the Reservations Department as soon as possible by calling 305-434-9564 or email afterschool@frostsscience.org, or the Education Programs Manager, Jahna Brooks at 305-434-9560 or jbrooks@frostsscience.org, in advance. Absences may not be "made up" by having your child(ren) attend another afterschool on a different day, nor will you receive a refund/credit for any missed days. Please see our sick policy below for additional information on absences related to illness.

Sick Policy

If your child exhibits symptoms of an illness or states that they feel ill to a staff member, a parent/guardian will be notified immediately. If a child is sent home, they will need to be picked up within 30 minutes of notification. Symptoms that will result in a child being sent home include (but are not limited to):

- A fever of 100.4°F or higher.
- Coughing (unless a doctor's note confirms the child is not contagious, such as with allergies)
- Headache
- Upset stomach, vomiting or diarrhea

All children need to be symptom free (and in the event of a recent fever, must be fever free without the aid of fever reducing medication) for 24 hours and have a doctor's note for them to attend an afterschool STEM enrichment session. Absences due to illness will be evaluated on a case by case basis. If your child, or

someone in their household, is diagnosed with COVID-19 please contact the Education Programs Manager immediately at 305-434-9560 or jbrooks@frostsscience.org.

Who do I contact if I'm having a problem situation with the afterschool program?

Please notify Jahna Brooks, Education Programs Manager, at 305-434-9560 or jbrooks@frostsscience.org, if your child is having a problem with afterschool. We want your child to have an enjoyable and rewarding afterschool experience. With your help, we can ensure that all students are at ease and comfortable.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any session for conduct that is deemed detrimental to the well-being and learning experience of other students, staff, or to the overall operation of the afterschool sessions.

In case of an emergency, who do I contact?

If you need to reach the education staff or your child during their lesson, please call 305-434-9564 or 305-434-9600 for an immediate answer. The person at the extension will help get you in contact with the appropriate staff.

What happens in the event of an emergency at the museum?

The museum and thus the education team has an emergency action plan that is part of the safety training for all staff. This training includes what to do in the event of a fire, severe weather, a missing child/parent, and more. All education instructors, staff, and volunteers have completed this training prior to the start of any education program and will undergo retraining as needed.

In case of an emergency, the priority will be the safety of all the students. Once the student(s) are safe, and the Emergency Action Plan procedure is followed, parents will be notified as quickly as possible using the emergency contact information provided for each student at registration.

In the event of a medical emergency, museum staff will contact emergency medical personnel and will then contact the child's parent or guardian. Based on the medical personnel's assessment, your child may be transported to a local hospital to receive further medical attention. Please note, emergency medical personnel cannot honor requests to bring children to specific hospitals, doctors, or medical establishments.