



## Camp at Frost Science Frequently Asked Questions (FAQ)

### COVID-19 Safety Measures

To ensure the health and safety of our campers, guests, volunteers and staff, special measures are being taken for our camp program including additional handwashing, temperature checks at drop-off, requirement of all campers and staff to wear self-provided cloth face coverings, schedule modifications, physical distancing including limited class sizes and use of stairs instead of elevators, new health and safety signage and etiquette tutorials, additional environmental surface cleaning (desks, materials, doorknobs, etc.) as well as additional training for camp staff. If you have any specific concerns please contact the Camp Director, Daniella Orihuela at 305-434-9569 or [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org).

Frost Science follows the Centers for Disease Control and Prevention (CDC's) guidance:

<https://www.cdc.gov/coronavirus/2019-ncov/community/community-mitigation.html> The guidance describes specific prevention activities for schools & child care programs. Camp activities and programs will be limiting interactions in large group settings, including limiting class sizes to eight campers with two staff, and adding creative ways to increase the physical space between staff and campers. Camp instructors and staff will be encouraging and reinforcing physical distancing when possible and health etiquette including handwashing routines.

Please see our sick policy for more information. We request that if the camper or anyone that they are routinely in close contact with (immediate family, nanny, friends, etc.) are diagnosed with COVID-19 to please inform the camp director, Daniella Orihuela (305-434-9569 or [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org)) immediately.

### How do I register my child(ren) for camp?

Registration is completed online. Registrations are accepted on a first come, first serve basis. The cutoff time for registrations for an upcoming week is the Thursday before at 5:00 p.m. However, depending on capacity at the end of the registration period, walk-ups may be accepted the Monday morning of the camp day for a \$25 fee per child. Please call in advance to see if there is space at (305) 434-9564.

### When does registration open for camp programming?

Camp registration opens online in October for Winter Camp and in January for Spring Camp.

### Do members get a camp registration discount?

Yes, with a Frost Science membership you get a \$50 discount (\$40 discount for 4-day week) off of your child(ren)'s camp registration(s) per week. Not a member, not to worry! You can add a membership to your camp registration.

We encourage you to visit <https://www.frostsscience.org/membership/> for more membership information. You must be a member and be logged in to your online membership to receive the member discount on camp registrations. This discount only applies to camp registration and does not apply to lunch or additional camp T-shirts.

### How much is camp at Frost Science?

In-person camp for grades pre-K to 5 is \$400.00 per week for non-members, \$350.00 per week for members (\$320 per 4-day week for non-members, \$280 per 4-day week for members) of Frost Science. Virtual camp options are also available. Please refer to our virtual camps FAQ for more information.

If you are not a member and would like to become one, you can add a membership when you register your child for a camp. All fees must be paid at the time of registration via credit card. Membership discount cannot be combined with other discounts.

For those parents wishing to take advantage of the sibling discount, you will pay the full amount for registration on the first child and then deduct 15% from the tuition of each additional sibling from the same household. PLEASE NOTE: This discount applies to the tuition portion only, and does not apply to lunch, camp T-shirts, or other fees. Sibling discount cannot be combined with the membership discount. Please note that cousins, nieces, nephews or friends are ineligible for the sibling discount.



Once your registration has been reviewed and the payment has been processed, you will receive a final confirmation email that contains your camp confirmation / paid invoice in an attachment. Your child is not registered until you have received a camp confirmation. A separate registration is required for each child.

### **What does my child wear to camp?**

Each registered child will receive one (1) camp T-shirt per week as part of their initial tuition. All campers are required to wear the camp T-shirt to camp every day. Additional shirts are available for sale for \$10 each and can be added to your camp registration. Campers should wear shorts or jeans and comfortable closed toe shoes. All campers should also bring a sweater or a jacket as the museum tends to be chilly. Please place the camper's name on the tag of any jackets or sweaters. Please note that campers may use materials like clay, glue, paint or may participate in outdoor activities so clothes can get dirty, wet, or messy. If you ordered an additional T-shirt, you may pick it up during morning drop-offs from 8:30 a.m. – 9:00 a.m.

Per current mandates in public spaces, campers will be required to wear a self-provided cloth face covering during the day. Please note that face shields in lieu of a cloth face covering is not permitted. However, one may be worn in addition to a cloth face covering if desired, but this is not required. For more information and recommendations for children wearing cloth face coverings we suggest reviewing this helpful article from the American Academy of Pediatrics:

<https://www.healthychildren.org/English/health-issues/conditions/chest-lungs/Pages/Cloth-Face-Coverings-for-Children-During-COVID-19.aspx>

Please note that camp classes / activities may take place outdoors or involve outdoor activities. Please remember to prepare campers with hats, insect repellent, reusable water bottles and sunscreen to protect against the hot Florida sun. Also, camp classes will not be using the museum elevators and therefore will be utilizing the stairs throughout the day.

### **Do you allow campers to bring their own toys or tablets?**

We suggest that campers leave personal items, especially electronics and toys, at home. In efforts to prevent virus transmission we kindly ask campers that they do not share any toys or belongings. If camp staff determines that the presence of these items is disruptive to the class, they may be confiscated and held until the end of the day. Frost Science makes every reasonable attempt to safeguard campers' possessions. However, the museum will not be held responsible for the loss, destruction, or theft of any personal items (i.e. clothing, book bags or purses, toys, games, electronic devices, cellphones, or money) your child may bring to camp.

### **Do you offer before/after care?**

Yes! After care is included in your camp registration and provides care until 6:00 p.m. In after care, campers can participate in fun activities including crafts, board games and watching educational videos. Campers that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up.

If you do not wish to have your child in after care, you can pick them up beginning at 3:30 p.m. However, this will not result in a reduction to your camp registration fee.

Before care is not available at this time. Drop-off begins at 8:30 a.m.

### **What does a typical day at camp look like?**

Campers will be engaged in the theme of the week through several hands-on activities and labs, special experiences in the museum galleries or a planetarium show, and through recess time each afternoon in Museum Park (remember to pack sunscreen and bug spray!). In the event of rainy weather, students enrolled in outdoor classes at all sites will be engaged in indoor activities. Campers will also receive two snacks a day and have time for a lunch break. All activities follow inquiry-based learning methods that engage campers in science by asking questions and having them discover the answers. These types of activities may include labs, dissections, experiments in the classroom or outdoors, crafts, drawings, and teamwork.

### **Who are the teachers and staff that will be with my child?**

The camp instructors are trained museum education facilitators, including scientists and program developers in the given theme, or current Miami-Dade County Public School or private school teachers. Additional staff will include a teacher's aide, college students interested in careers as STEM educators, and volunteers. All camp instructors are trained by the camp director, Daniella Orihuela, who is the Director of Educational Programs for the museum. They will be trained in strategies and techniques for



incorporating inquiry-based learning into an informal classroom learning experience, classroom management, accessibility, and safety including CPR/first aid certification. All teacher aides and volunteers will also undergo similar training.

Each camp classroom has a maximum of eight (8) campers and has one (1) camp instructor and one (1) teacher's aide in the classroom at all times for a maximum of 10 individuals in a classroom.

### **What is the drop off process?**

Camp drop off takes place from 8:30 a.m. – 9:00 a.m., at the entrance of the museum next to the Ticket Center. For safety reasons, a parent / guardian must accompany their child(ren) to the camp check-in every morning and sign them in. Campers are not allowed to sign themselves in.

Please note that due to additional guidelines relating to COVID-19, all campers will have their temperature checked in the presence of a parent/caregiver every morning before signing in. Any child who registers a temperature of 100.4 degrees Fahrenheit or higher will not be allowed to attend camp that day, and we cannot issue any refunds for sick days. Parents will also need to complete a short questionnaire each morning about recent travel of the child (or a member of their household) and symptoms recognized by the CDC for COVID-19. Please refer to our sick policy for more information. Additionally, all parents must wear a self-provided cloth face covering during drop-off and must maintain 6 ft of distance between check-ins. We appreciate your patience in advance.

Additionally, please note that per current mandates in public spaces, campers will be required to wear a self-provided cloth face covering during the day. Please note that face shields in lieu of a cloth face covering is not permitted. However, one may be worn in addition to a cloth face covering if desired, but this is not required. For more information and recommendations for children wearing cloth face coverings we suggest reviewing this helpful article from the American Academy of Pediatrics: <https://www.healthychildren.org/English/health-issues/conditions/chest-lungs/Pages/Cloth-Face-Coverings-for-Children-During-COVID-19.aspx>

On Monday Mornings – the first day of each weekly session – it is recommended that campers arrive between 8:15 a.m. – 9:00 a.m. This allows the camper to meet camp staff and parents to double check emergency contact information and the name of those listed as authorization for release information.

### **What is the pick-up process?**

Camp pick-up takes place from 3:30 p.m. – 6:00 p.m. at the entrance of the museum next to the Ticket Center. For safety reasons, campers will only be released to the individual(s) listed on your original registration form or on an authorized for release form. Additionally, all individuals must present a photo ID every time they come to pick up a child. Once the ID has been verified, your child(ren) will be brought to you. Museum staff WILL NOT allow anyone not listed on the form to pick up a child unless specific written instructions have been provided by a parent/guardian in advance.

Please note that due to additional guidelines relating to COVID-19, all campers will remain in their assigned classrooms until they have been signed out by a parent / guardian. They will then be escorted downstairs by camp staff. All parents/caregivers must wear a self-provided cloth face covering during pick-up and must maintain 6 ft of distance between check-outs. We appreciate your patience in advance.

Campers that remain after 6:00 p.m. will be charged \$5 a minute for every minute after 6:00 p.m. until they are picked up. Payment for late pick up will be invoiced by our Reservations Department and must be received before the end of the next week. If payment is not received by the next Friday before the end of the business day, a \$60 late fee will be charged to the account and is due at time of payment. If an account is delinquent over 30 days from the due date, a 1.5% charge will be added to the account balance. In the case of a past due account being sent to collections, the balance of any outstanding payments, plus collection, court and/or filing legal fees will be added to the balance owed to Frost Science.

### **What if I need to pick-up my child early?**

In the event that a camper will need to be picked up early, please proceed to the guest services desk. Provide the guest ambassador your child's name, grade, and inform them that they are in the Frost Science camp program. Guest Services will



then contact the camp program who will bring your child to you for sign-out. All individuals must present a photo ID and be listed in the child's authorized for pick-up list for pick-up.

Please note that due to additional guidelines relating to COVID-19, we request that all parents/caregivers wear a self-provided cloth face covering during pick-up and help us maintain 6 ft of distance while in our museum entrance. We appreciate your patience in advance.

#### **What is your behavior policy for campers?**

Good behavior is a key component to a successful camp experience. In an effort to provide all campers with a safe and fun filled camp experience, it is important that all campers exhibit proper behavior and self-control. Campers are expected to respect their instructors, staff and fellow campers at all times. Inappropriate, disruptive, and/or violent behavior while at camp will not be tolerated. Examples of inappropriate behavior include, but are not limited to: hitting, fighting, name calling, foul language, arguing, reckless endangerment, disrespectful actions, and stealing.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any sessions for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the camp. No refund/credit will be issued if your child is dismissed.

#### **How will the camp handle special needs?**

All Frost Science camps are inclusive. Thus, any camper with special needs is welcome. It is requested, if possible, for the parent to disclose any special needs of their child in advance of the first day of camp to the camp director, Daniella Orihuela at (305) 434-9569 or [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org), so that the staff can be properly trained and prepared to ensure a fun, educational experience for all campers. This information will only be shared with the camp instructor and select camp staff. The camp instructors and staff will be trained to adapt their lessons as needed to accommodate all children; however, by design the activities incorporate multiple learning styles and techniques to ensure a broader and friendlier learning environment for all our campers.

Please note that camp classes / activities may take place outdoors or involve outdoor activities. Also, camp classes will not be using the museum elevators and therefore will be utilizing the stairs throughout the day. If other accommodations need to be made for child, please let us know in advance at the phone or email provided above.

#### **My child has certain allergies, how do I ensure that the camp program is aware?**

We ask that all parents who have children with allergies complete an Allergy Action Plan which will be included with your Registration Confirmation. The Allergy Action Plan allows parents to detail the types of allergies, steps to prevent reactions from occurring, signs to help identify when a reaction is occurring, and the course of action to take. The Allergy Action Plan will be reviewed with the instructor and teaching aide, and kept in the class binder, which stays with the class at all times.

#### **What is your cancellation policy?**

Classes that do not meet minimum enrollment requirements are subject to cancellation. If we must cancel your class, we will contact you to inform you of other class or educational program options.

#### **Withdrawals?**

If a student withdraws from a class for which they are registered before the first day of session, a museum credit (but no refund) will be given. This credit will be good for one year from the date of issue and may be applied to a Frost Science camp or educational program. If a student withdraws from a class for which they are registered after the first day of session, a credit of refund will not be issued.

#### **Absences?**

If your child(ren) will not be able to attend camp on a specific day during a session for which he/she is registered, please notify the Reservations Department as soon as possible by calling 305-434-9564 or email [camp@frostsscience.org](mailto:camp@frostsscience.org), or the camp director, Daniella Orihuela at 305-434-9569 or email [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org), in advance. Absences may not be "made up" by having your child(ren) attend another camp on a different day, nor will you receive a refund/credit for any missed days. Please see our sick policy below for additional information on absences related to illness.



### **Sick Policy**

If your child exhibits symptoms of an illness or states that they feel ill to a staff member, a parent / guardian will be notified immediately. If a child is sent home, they will need to be picked up within 30 minutes of notification. Symptoms that will result in a child being sent home include (but are not limited to):

- A fever of 100.4°F or higher.
- Coughing (unless a doctor's note confirms the child is not contagious, such as with allergies)
- Headache
- Upset stomach, vomiting or diarrhea

A child needs to be symptom free (and in the event of a fever, must be fever free without the aid of fever reducing medication) for 24 hours and have a doctor's note for them to be able to return to camp. Absences due to illness will be evaluated on a case by case basis.

If your child, or someone in their household, is diagnosed with COVID-19 please contact the camp director immediately at 305-434-9569 or email [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org).

### **What are your handwashing and hygiene measures?**

Proper handwashing and hygiene are a priority for Frost Science camps in efforts to prevent virus transmission. Our staff is attentive on reminding campers about handwashing and will be taking scheduled handwashing breaks at least every two hours in addition to after visiting the bathroom, before lunch, snack and after hands-on activities. Museum measures also include hand washing or hand sanitizer stations accessible in each classroom and exhibition space.

### **Is food provided at camp?**

Included in the price of camp registration are two snacks (one morning and one afternoon) for each day of the camp. We will provide a blend of snack options that are nut-free. Campers will be able to pick their snack from the options provided each day. Snack options may include fruit snacks, goldfish, vegetable chips, or animal crackers. Campers may bring their own snacks from home instead, but this will not result in a discount for camp registration. Snacks will vary, so please be sure to list any food allergies on your child(ren)'s camp registration form(s).

All classes have a 30-minute lunch break each day. Campers must bring a non-perishable lunch each day that does not require refrigeration or a microwave. Please place each camper's name on his or her lunch box/bag so that it is easily identifiable. Campers with specific dietary needs or food allergies are encouraged to notify Frost Science in their registration form and/or bring their own snacks. We aim to be a nut-free camp and ask all campers to be considerate of other campers' possible food allergies.

Alternatively, lunch for the week may be purchased during pre-registration no later than the Thursday before the first day of camp by 5 p.m. Lunch cannot be ordered the day of or for individual days but must be for the entire week. Lunch menus for camp weeks are available on the website. Information regarding menu items will be added as soon as it is available.

### **What is your restroom policy?**

There will be set opportunities, for example after snack and lunch, for campers to use the restroom. However, they will be able to use the restroom, on the same floor whenever needed.

Due to guidelines related to COVID-19, we will limit one camper in a restroom at a time. There are three restroom spaces available on camp class floors.

### **Where do I park?**

Parking for camp drop-off and pick-up will take place in the bus lanes before entering the garage. Please leave your car in the bus lane, head up to science plaza and meet a camp staff member in the museum's Atrium next to the Ticket Center. Parking in the garage will not be complimentary, all those who wish to park in the garage will be subject to regular parking fees.

### **In case of an emergency, who do I contact?**

If you need to reach camp staff or your child during the day, please call 305-434-9564 or 305-434-9502 for an immediate answer. The person at the extension will help get you in contact with the appropriate camp staff.

**Who do I contact if I'm having a problem situation with camp?**

Please notify Daniella Orihuela, Camp Director, at 305-434-9569 or [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org), if your child is having a problem at camp. We want your child to have an enjoyable and rewarding experience. With your help, we can ensure that all campers are at ease and comfortable.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any session for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the camp.

**What happens in the event of an emergency at the museum?**

The museum and thus the camp has an emergency action plan that is part of the safety training for all staff. This training includes what to do in the event of a fire, severe weather, a missing child/parent, and more. All camp instructors, staff, and volunteers will complete this training prior to the first week of camp and be refreshed as needed.

In case of an emergency, the priority will be the safety of all the campers. Once the camper(s) are safe, and the Emergency Action Plan procedure is followed, parents will be notified as quickly as possible using the emergency contact information provided for each camper at registration.

In the event of a medical emergency, museum staff will contact emergency medical personnel and will then contact the child's parent or guardian. Based on the medical personnel's assessment, your child may be transported to a local hospital to receive further medical attention. Please note, emergency medical personnel cannot honor requests to bring children to specific hospitals, doctors, or medical establishments.

**What happens in the event of a hurricane or tropical storm?**

In the event that Miami-Dade County is placed under Tropical Storm or Hurricane warnings, parents will be notified via email or phone whether camp sessions will be cancelled.

**How do you store the camper's medication?**

We do not store any medication at the camp. Museum staff are not able to administer any medication to campers, please do not send medication with your child. If a child is required to carry an epi-pen, a copy of the prescription will need to be provided to the museum, and the child will be responsible to bring and take home their epi-pen daily.

**Are photos of the children taken during camp?**

By signing your child up for camp, you authorize the Phillip and Patricia Frost Museum of Science to photograph and/or videotape your child for publicity purposes. Please note that these materials will not be sold or loaned and will be used only to promote the Phillip and Patricia Frost Museum of Science's education programs. If you do not want your child to be photographed for marketing purposes, please note it on the registration form.