



Virtual Mini-Camp at Frost Science Frequently Asked Questions (FAQ)

How do I register my child(ren) for virtual camp?

Registration for our one day Virtual Mini-Camps are completed online. Please note that separate registrations are required per camper. The cutoff time for registrations for each camp is listed on the event calendar page. Depending on capacity, late registrations may be accepted. Please call in advance to see if there is space at (305) 434-9564.

Do members get a discount for virtual camp?

Yes, with a Frost Science membership you get a \$10 discount off of your child(ren)'s virtual Mini-Camp registration(s) per session. Not a member, not to worry, you can become a member today!

We encourage you to visit <https://www.frostscience.org/membership/> for more membership information. You must be a member and be logged in to your online membership to receive the member discount on camp registrations. This discount only applies to Virtual Mini-Camp registration and does not apply to any extras such as camp T-shirts or a science goodie bag.

How much is virtual camp at Frost Science?

One day Virtual Mini-Camps are available for grades Pre-K to 5 and are \$50 per session for non-members and \$40 per session for Frost Science members. Please visit our virtual Mini-Camp webpage for more information regarding Mini-Camp themes.

If you are not a member and would like to become one, please visit <https://www.frostscience.org/membership/> to become a member. All membership fees must be paid prior to completing your camp registration to receive a discount. Membership discount cannot be combined with other discounts.

We understand that there may be cases when two campers (siblings or close friends) may want to attend virtual Mini-Camp together from the same location and device. Please note that separate registrations are required per camper.

Add-ons to your registrations are available including a Frost Science camp T-shirt for \$10 per shirt and a science goodie bag for \$15 per bag. Science goodie bags include fun science-theme items, such as science-themed bookmarks, slime, and more. These must be purchased in advance and pick-up will need to be coordinated with our education team. Please note, science goodie bags do not include materials for the hands-on activities and experiments.

How are virtual camp sessions facilitated?

Campers registered for virtual camp will receive a Zoom meeting ID for their assigned virtual group for the session. Campers and/or caregivers are responsible for connecting to the Zoom session themselves. Sessions will follow a specific schedule provided and will be hosted live by a Frost Science educator. A list of suggested materials for activities and experiments will be provided to registrants to the email provided at registration.

What should I do if I have having trouble connecting to a session?

For immediate help please email virtualprograms@frostscience.org, this account will be monitored continuously between 9:15 a.m. and 3:15 p.m. on camp days and a Frost Science team member will respond to your request as soon as possible. If you are having further difficulties, you may also contact the camp registrar at 305-434-9564 or camp@frostscience.org.

Please note that the museum will provide login instructions for the Zoom video sessions, but is not responsible for technical support due to, but not limited to, loss of internet at your home, personal equipment malfunctions including web camera, computer microphone, and computer, or errors due to antivirus software on your computer/tablet. Please join us for our trial run-through session provided by email prior to the start of camp to help ensure your virtual camp sessions will run smoothly.

What does a typical day at virtual Mini-Camp look like?

Campers will be engaged in the theme of the day through hands-on activities, special experiences such as guided virtual museum tours and educational videos.



Campers in grades Pre-K to 5 will have five engagements per day, including morning introductions with show and tell, a special museum experience, two hands-on activities, and a reflection/learning journal to wrap up the day. The engagements will take place on a set schedule between the hours of 9:30 a.m. and 3:30 p.m. with breaks built in.

Who are the teachers and staff that will be with my child?

The camp instructors are trained museum education facilitators, including scientists and program developers in the given theme. All camp instructors are trained by the camp director, Daniella Orihuela, who is the Director of Educational Programs for the museum. They will be trained in strategies and techniques for incorporating inquiry-based learning into a web-based learning experience, classroom management and accessibility.

What materials will be needed for my child to complete their activities?

Each registered virtual camper will receive a list of suggested materials as part of their registration. Recommended materials for Virtual Mini-Camps will be common household materials. Households will also be responsible for providing their own internet connection, computer and/or handheld device to connect to the Zoom platform that day.

What is your behavior policy for campers?

Good behavior is a key component to a successful camp experience. In an effort to provide all campers with a safe and fun filled camp experience, it is important that all campers exhibit proper behavior and etiquette. Campers are expected to respect and listen their instructors and fellow campers at all times. Inappropriate, disruptive, and/or aggressive behavior while at camp will not be tolerated. Examples of inappropriate behavior include, but are not limited to: name calling, foul language, arguing, disrespectful actions, and cyber-bullying.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any sessions for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the virtual camp. No refund/credit will be issued if your child is dismissed.

How will the camp handle special needs?

All Frost Science camps are inclusive. Thus, any camper with special needs is welcome. It is requested, if possible, for the parent to disclose any special needs of their child in advance of the Mini-Camp day to the camp director, Daniella Orihuela at (305) 434-9569 or dorihuela@frostsscience.org, so that the staff can be properly trained and prepared to ensure a fun, educational experience during the sessions. This information will only be shared with the camp instructor and select camp staff. The camp instructors and staff will do their best to adapt their lessons as needed to accommodate all children; however, please note that a virtual platform does focus more on learning through visual guidance and conversation. We aim to incorporate multiple learning styles and techniques throughout our sessions to ensure a broader and friendlier learning environment for all our campers.

What is your cancellation policy?

Classes that do not meet minimum enrollment requirements are subject to cancellation. If we must cancel your class, we will contact you to inform you of other classes or educational program options.

Withdrawals?

If a student withdraws from a class for which they are registered before the Mini-Camp session, a museum credit will be given. This credit will be good for one year from the date of issue and may be applied to a Frost Science camp or educational program. If a student withdraws from a class for which they are registered after the Mini-Camp day has begun, there will be no credit of refund.

Absences?

It is up to the camper and their parent/guardian to connect to virtual camp sessions. Absences may not be "made up" by having your child(ren) attend another camp on a different day, nor will you receive a refund for any missed days/engagement sessions.

Who do I contact if I'm having a problem situation with the virtual camp program?

Please notify Daniella Orihuela, Camp Director, at 305-434-9569 or dorihuela@frostsscience.org, if your child is having a problem



at camp. We want your child to have an enjoyable and rewarding virtual camp experience. With your help, we can ensure that all campers are at ease and comfortable.

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