



## Virtual Homeschool at Frost Science Frequently Asked Questions (FAQ)

### **How do I register my child(ren) for virtual homeschool?**

Registration is completed online. Please note that separate registrations are required per student. The cutoff time for registrations for each homeschool is listed on the event calendar page. Depending on capacity, late registrations may be accepted over the phone; however, please note that the student might not be able to pick up their activity materials until the following business day. Please call in advance to see if there is space at (305) 434-9564.

### **Do members get a discount for virtual homeschool?**

Yes, with a Frost Science membership you get a \$35 discount off of your child(ren)'s virtual homeschool registration(s) per session. Not a member, not to worry! You can add a membership to your homeschool registration.

We encourage you to visit <https://www.frostscience.org/membership/> for more membership information. You must be a member and be logged in to your online membership to receive the member discount on homeschool registrations.

### **How much is virtual homeschool at Frost Science?**

Virtual homeschool is available for grades K to 5 and is \$225 per four-week session for non-members and \$190 per four-week session for Frost Science members, including all materials needed for planned activities. Please visit our virtual homeschool webpage for more information regarding session topics.

If you are not a member and would like to become one, you can add a membership when you register your child for a homeschool. All fees must be paid at the time of registration via credit card. Membership discount cannot be combined with other discounts.

We understand that there may be cases when two students (siblings or close friends) may want to attend virtual homeschool together from the same location. A separate registration will need to be completed per student to receive individual materials kits. Otherwise only materials for one student will be provided.

### **How are virtual homeschool sessions facilitated?**

Students registered for virtual homeschool will receive a Zoom meeting ID for their assigned virtual group for the session. Students and/or caregivers are responsible for connecting to the Zoom session themselves. Sessions will follow a specific schedule and will be hosted live by a Frost Science educator. Materials needed for the activities are included in the homeschool registration and will be available for pick-up at the museum on the Friday (9:00 a.m. to 6:00 p.m.) prior to the start of the homeschool session. Alternatively, materials kits can be shipped to the student's home for a flat rate shipping and handling fee of \$20. This fee is paid at the time of registration.

### **What should I do if I have having trouble connecting to a session?**

For immediate help please email [virtualprograms@frostscience.org](mailto:virtualprograms@frostscience.org), this account will be monitored continuously between 12:45 p.m. and 2:45 p.m. on homeschool days and a Frost Science team member will respond to your request as soon as possible. If you are having further difficulties, you may also contact the registrar at 305-434-9564 or [homeschool@frostscience.org](mailto:homeschool@frostscience.org).

Please note that the museum will provide login instructions for the Zoom video sessions, but is not responsible for technical support due to, but not limited to, loss of internet at your home, personal equipment malfunctions including web camera, computer microphone, and computer, or errors due to antivirus software on your computer/tablet. Please join us for our trial run-through session provided by email prior to the start of each homeschool four-week session to help ensure your virtual homeschool sessions will run smoothly.

### **What does a typical session of virtual homeschool look like?**

Students will be engaged in the theme of the session through hands-on activities, special experiences such as guided virtual museum tours and educational videos.



Students in grades K to 5 will have two engagements per week, including introductions, hands-on activities, special museum experiences at least once a week, and reflecting/journal writing time. The engagements will take place on a set schedule between the hours of 1:00 p.m. and 3:00 p.m. on Tuesdays and Thursdays, with breaks built in.

#### **Who are the teachers and staff that will be with my child?**

The homeschool instructors are trained museum education facilitators, including scientists and program developers in the given theme. All homeschool instructors are trained by the museum's Director of Educational Programs. They will be trained in strategies and techniques for incorporating inquiry-based learning into a web-based learning experience, classroom management and accessibility.

#### **What materials will be provided for my child to complete their activities?**

Each registered virtual student will receive a materials kit per four-week session as part of their registration. This kit will include an assortment of class tools and supplies needed for completion of homeschool experiments and activities with the exception of select materials, such as tap water. Please note that specific color or pattern requests for materials may not be accommodated. Households will be responsible for providing their own internet connection, computer and/or handheld device to connect to the Zoom platform daily.

#### **What is your behavior policy for students?**

Good behavior is a key component to a successful homeschool experience. In an effort to provide all students with a safe and fun filled homeschool experience, it is important that all students exhibit proper behavior and etiquette. Students are expected to respect and listen to their instructors and fellow students at all times. Inappropriate, disruptive, and/or aggressive behavior while at homeschool sessions will not be tolerated. Examples of inappropriate behavior include, but are not limited to: name calling, foul language, arguing, disrespectful actions, and cyber-bullying.

The Phillip and Patricia Frost Museum of Science reserves the right, upon notification of parents, to dismiss any student during any sessions for conduct that is deemed detrimental to the well-being of other students, staff, or to the overall operation of the virtual homeschool. No refund/credit will be issued if your child is dismissed.

#### **How will the virtual homeschool sessions handle special needs?**

All Frost Science programs are inclusive. Thus, any student with special needs is welcome. It is requested, if possible, for the parent to disclose any special needs of their child in advance of the first day of homeschool to the museum's Director of Educational Programs, Daniella Orihuela at (305) 434-9569 or [dorihuela@frostscience.org](mailto:dorihuela@frostscience.org), so that the staff can be properly trained and prepared to ensure a fun, educational experience during the sessions. This information will only be shared with the homeschool instructor and select homeschool staff. The homeschool instructors and staff will do their best to adapt their lessons as needed to accommodate all children; however, please note that a virtual platform does focus more on learning through visual guidance and conversation. We aim to incorporate multiple learning styles and techniques throughout our sessions to ensure a broader and friendlier learning environment for all our students.

#### **What is your cancellation policy?**

Classes that do not meet minimum enrollment requirements are subject to cancellation. If we must cancel your class, we will contact you to inform you of other classes or educational program options.

#### **Withdrawals?**

If a student withdraws from a class for which they are registered before the first day of session, a museum credit will be given (minus the cost of the materials, if they have already been picked up). This credit will be good for one year from the date of issue and may be applied to a Frost Science homeschool or educational program. If a student withdraws from a class for which they are registered after the first day of session, there will be no credit of refund.

#### **Absences?**

It is up to the student and their parent/guardian to connect to virtual homeschool sessions. Absences may not be "made up" by having your child(ren) attend another homeschool on a different day, nor will you receive a refund or credit for any missed days/engagement sessions.



**Who do I contact if I'm having a problem situation with the virtual homeschool program?**

Please notify Daniella Orihuela, Director of Educational Programs, at 305-434-9569 or [dorihuela@frostsscience.org](mailto:dorihuela@frostsscience.org), if your child is having a problem with virtual homeschool. We want your child to have an enjoyable and rewarding virtual homeschool experience. With your help, we can ensure that all students are at ease and comfortable.

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